



**MH. Jafari**

ITSM / ISMS / COBIT / QMS

*Curriculum Vitae*

IT HOUSE

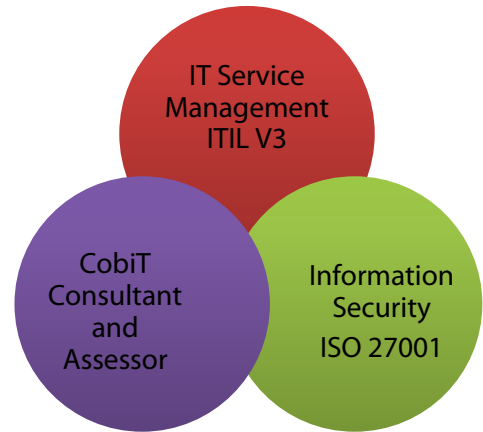
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# KNOWLEDGE GRAPH

IT consultant and tutor with 7+ years of experience in the field of ICT management frameworks and best practices and Information Security.

The main expertise are:

- IT Service Management and ITIL
- Information Security
- CobiT
- Strategic Approach
- BSC



## EXPERIENCES

### Working Experiences As a Tutor

Course Title	Course Sub-Title	No. of Runs
ISO 27001	Requirements & Principles	3
ISO 9001	Requirements & Principles	> 30
	Internal Auditor Training	> 15
	Lead Auditor Training	3
ITIL V3	Foundation	4
Other Courses	Process Approach	> 40
	IWA 2	20

### Experiences

















Type	Position	Company	Sector
Project	ISO/IEC 20000 & ITIL V3 Consultant	Mehr Aeen Stock Vendor	Bank & Financial
	CobiT Assessor	Itsmi	Business Consultancy
	QMS and IWA2 Consultant and Trainer	> 22 Education Institute	Education
	Strategic Planning and BSC Project Manager	> 22 Education Institute	Education
Working Experience	IWA 2 and ISO 9001 Service Manager	Morsaco	Business Consultancy
	Service Manager	Aryana	Business Consultancy
	QMS Consultant	AENOR	Certification
	Academy Head	NIS CERT	Certification
	Project Management and Control Head	Day Co.	Construction

# EDUCATION & QUALIFICATIONS

## University Degrees

- B.Sc. In Industrial Engineering;  
Islamic Azad University South Tehran Branch

## Professional Certifications

Field	Course Title	Training Provider	Accreditation
Information Security	PCI DSS	NHL (QSA & PA-QSA)	PCI Council 
	ATM Security	NHL (QSA & PA-QSA)	PCI Council 
IT Service Management	ITIL V3	ITpreneurs Netherlands 	EXIN International & PMI USA 
	CobiT Assessor	ITpreneurs Netherlands 	ISACA (USA) 
	ISO/IEC 20000 Lead Auditor	NIS ICT	NIS CERT 
Telecom Management	eTOM Foundation and Advance	NIS ICT & Poweract (TMForum Member)	NIS ICT & Poweract (as a TMForum member) 
Management Systems & Standards	ISO 9001 Lead Auditor	NIS CERT Germany & IQCS Singapore	IRCA (International Register of Certificated Auditors) 
	ISO/TS 29001 Internal Auditor	NIS CERT Germany	NIS CERT Germany 
	PMBOK	NIS CERT Germany	NIS CERT Germany 
	HSE	NIS CERT Germany	NIS CERT Germany 
	ISO 14001 Principles & Requirements	NIS CERT Germany	NIS CERT Germany 
	ISO/TS 16949 Internal Auditor	NIS CERT Germany	NIS CERT Germany 
	ISO 9001 Internal Auditor	NIS CERT Germany & Global Group UK	NIS CERT Germany & Global Group UK 
	ISO 9001 Principles & Requirements	NIS CERT Germany & Global Group UK	NIS CERT Germany & Global Group UK 

## Attended Seminars

Seminar Title	Date
International Conference On Problem Solving Strategies & Techniques 2006 (PSST ) / IRAN	26,27 November 2006
7 <sup>th</sup> International Management Conference / IRAN	2009
The Second Strategic Management International Conference / IRAN	2009
5 <sup>th</sup> International Conference Of Industrial Engineering / IRAN	2009
The Second Industrial Engineering Week ( IEWEEK 2 ) / IRAN	2009
Management Systems Principles & Standards / IRAN	2008
ICTM Conference ( 2010 ) / IRAN	2010
Webinar" The Benefits of investing in ITIL expert training & Certification"	2007
7 <sup>th</sup> International Conference on Management	2007
8 <sup>th</sup> International Conference on Management	2008

## Publications

Jul-2009

ISIRI

**IWA 2:2007 – Guidelines for Quality Management System in Education**

Registration Director